ONA Base Plan Critical Illness – Guide to Filing a Claim

As a member of the Ontario Nurses' Association (ONA), you may be eligible for a lump sum benefit payment of $3,750 for part-time/casual members or $7,500 for full-time members if you are diagnosed with any of the following covered illnesses:

- Heart attack
- Benign brain tumour
- Life threatening cancer
- Stroke
- Coronary artery bypass surgery
- Aortic surgery
- Occupational Hepatitis C
- Occupational HIV
- Major organ failure on waiting list
- Major organ transplant

The following steps provide the guidelines required to file a critical illness claim under the ONA benefit program and all information will be treated as confidential. Please call the belairdirect claims department at the following toll-free number: 1 833 749.1324.

Step 1

- Member must contact the belairdirect claims department at the above toll-free number to advise of the diagnosis.

Step 2

- The belairdirect claims department will take all the necessary information from you and forward it to the insurer, Manulife.

Step 3

- The applicable claim forms will be sent to you via email from Manulife.

Step 4

- All forms must be completed in their entirety and returned to Manulife.

Step 5

- Your claim will be processed by Manulife and a letter will be sent to advise you of the outcome. If approved, you will also receive a cheque.

For further assistance, please contact belairdirect toll-free at 1 833 749.1324